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| **1.** | **Which two statements are true of a laptop CPU when compared to a desktop CPU? (Choose two.)**  *Welche zwei Aussagen treffen auf einen Laptop Prozessor zu, verglichen zu einem Desktop Prozessor?* |
| ➀ | The laptops operate at higher clock speeds. |
| ➁ | The laptops use smaller cooling devices. |
| ➂ | The laptops consume more power. |
| ➃ | The laptop CPUs are interchangeable with desktop CPUs. |
| ➄ | The laptops are designed to produce less heat. |

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| **2.** | **In the power management settings, which two devices can be set to turn off to conserve battery power? (Choose two.)**  *Welche zwei Geräte lassen sich in den Energie-Verwaltungs-Einstellungen ausschalten, um Akkuleistung zu sparen?* |
| ➀ | CPU |
| ➁ | Hard disk drive |
| ➂ | display |
| ➃ | cooling |
| ➄ | memory |

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| **3.** | **What is the first step in the process of troubleshooting a laptop?**  *Was ist der erste Schritt bei der Reparatur eines Laptops?* |
| ➀ | Identify the problem. |
| ➁ | Establish probable causes. |
| ➂ | Determine the exact cause. |
| ➃ | Verify full functionality |

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| **4.** | **What is the final task for a technician after troubleshooting a laptop?**  *Was ist die letzte Aufgabe für einen Techniker bei der Reparatur eines Laptops?* |
| ➀ | Document the problem and the solution. |
| ➁ | Implement preventive measures. |
| ➂ | Verify full functionality. |
| ➃ | Correct the problem. |

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| **5.** | **What can a user do to reconnect a laptop to a functioning wireless network after laptop has been moved and the connection has been lost?**  *Was kein ein Nutzer machen, um sich mit einem Laptop zu einem funktionierendem Drahtlosen Netzwerk zu verbinden nachdem die Verbindung getrennt wurde?* |
| ➀ | Change the orientation of the laptop. |
| ➁ | Recharge the battery. |
| ➂ | Reboot the operating system. |
| ➃ | Plug in the power cord to the wall outlet. |

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| **6.** | **Why are SODIMMs well suited for laptops?**  *Wieso sind SODIMM-Module für Laptop geeignet?* |
| ➀ | They have a small form factor. |
| ➁ | They connect to external ports. |
| ➂ | They do not produce heat. |
| ➃ | They are interchangeable with desktops. |

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| **7.** | **An administrator tries to configure Power Options within Windows, but is unable to do so. What is the possible cause?**  *Ein Administrator versucht die Energie-Einstellungen in Windows zu ändern, kann es aber nicht. Was wäre ein mögliche Ursache?* |
| ➀ | ACPI has not been enabled in the BIOS. |
| ➁ | Wake-On-Lan has been enabled. |
| ➂ | Thermal management has not been enabled. |
| ➃ | The administrator does not have user privileges to change to settings. |
| ➄ | 256 |

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| **8.** | **A technician is tryiung to remove a SODIMM module from a laptop. What is the correct way to do this?**  *Ein Techniker versucht ein SODIMM-Modul aus einem Laptop zu entfernen. Was ist die korrekte Vorgehensweise dafür?* |
| ➀ | Press outward on the clips that hold the sides of the SODIMM. |
| ➁ | Pull outward by holding the center of the SODIMM module. |
| ➂ | Apply downward force on the SODIMM module. |
| ➃ | Desolder the SODIMM module |
| ➄ | 802.13a |
| ➅ | 802.13b |

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| **9.** | **What should a technician do prior to replacing a keyboard on a laptop?**  *Was sollte ein Techniker tun, um die Tastatur in einem Laptop auszuwechseln?* |
| ➀ | Remove all sources of power from the laptop. |
| ➁ | Remove the outer casing of the laptop. |
| ➂ | Remove the LCD screen. |
| ➃ | Remove the power inverter. |

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| **10.** | **Which two internal expansion slots in laptops are commonly used to install wireless adapter cards?**  *Welche zwei internen Erweiterungsanschlüsse werden normalerweise genutzt um Drahtlosnetzwerk-Karten zu verbauen?* |
| ➀ | Mini-PCIe |
| ➁ | PCI Express Micro |
| ➂ | PCI |
| ➃ | PCIe |
| ➄ | ISA |

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| **11.** | **What is the next step in the troubleshooting process after a solution has been implemented on a laptop?**  *Was ist der nächste Schritt bei einer Reparatur, nachdem die Problemlösung am Laptop angewandt wurde?* |
| ➀ | Verify the solution. |
| ➁ | Document the solution. |
| ➂ | Ask the customer to explain the problem. |
| ➃ | Return the device to the customer. |

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| **12.** | **A technician notices that a laptop display appears stretched and pixelated. What is a probable cause of this?**  *Ein Techniker bemerkt, dass ein Laptop Bildschirm gestreckt und verpixelt erscheint. Was wäre eine mögliche Ursache dafür?* |
| ➀ | The display properties are incorrectly set. |
| ➁ | The power management features are incorrectly set. |
| ➂ | The power inverter is failing. |
| ➃ | The screen has been burned in. |
| ➄ | One of the RAM modules is failing. |

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| **13.** | **Which statement is true about laptops?**  *Welche Aussage trifft auf Laptops zu?* |
| ➀ | Most of the internal components that are designed for laptops cannot be used for desktops. |
| ➁ | Laptop motherboards have standard form factors. |
| ➂ | Laptops use fewer components than desktops use. |
| ➃ | Laptop CPUs do not use cooling devices. |

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| **14.** | **What is a definition for CPU throttling?**  *Wie definiert sich der Begriff Prozessor Beschleunigung?* |
| ➀ | the ability to modify CPU clock speed as needed |
| ➁ | overclocking |
| ➂ | the sharing of processing between two or more cores |
| ➃ | upgrading the CPU without changing the motherboard |

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| **15.** | **What is the purpose of the eject button on a laptop docking station?**  *Wozu nützt der Ausgabe-Knopf auf der Laptop-Docking Station?* |
| ➀ | USB hub |
| ➁ | fax |
| ➂ | plotter |
| ➃ | printer |
| ➄ | scanner |
| ➅ | wireless access point |

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| **16.** | **Which key sequence may be used to control whether the content of the screen will be presented on a built-in display or on an external display?**  *Welche Tastenkombination wird benutzt um den Bildschirminhalt an einen externen Bildschirm zu übertragen?* |
| ➀ | Fn + <display> |
| ➁ | Alt + <display> |
| ➂ | Ctrl + <display> |
| ➃ | Shift + <display> |

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| **17.** | **What would be the most effective preventive maintenance routine for company laptops that are subject to hight use?**  *Was wäre die effektivste präventiv Maßnahme für Firmen-Laptops die oft genutzt werden?* |
| ➀ | A proactive routine that is performed monthly and as needed |
| ➁ | A proactive routine that is performed every six months |
| ➂ | A reactive routine that is performed only as needed |
| ➃ | A reactive routine that performed monthly |

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| **18.** | **To clean laptops, which two products are recommended? (Choose two.)**  *Welche zwei Produkte werden empfohlen, um Laptops zu säubern* |
| ➀ | Cotton swabs |
| ➁ | Mild cleaning solution |
| ➂ | Ammonia |
| ➃ | Rubbing Alcohol |
| ➄ | Car wax |

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| **19.** | **A technician has been asked to decide which laptop components should be cleaned on a monthly basis a spart of a maintenance routine. What are two examples of components that should be included? (Choose two.)**  *Ein Techniker wurde darum gebeten zu entscheiden, welche Laptop Komponenten monatlich gesäubert werden sollten. Welche zwei wären beispielhaft?* |
| ➀ | Exterior case |
| ➁ | Keyboard |
| ➂ | CPU |
| ➃ | Hard disk platters and heads |
| ➄ | RAM |

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| **20.** | **A technician has installed a wireless Ethernet card in a Windows 7 laptop. Where would the technician configure a new wireless connection?**  *Ein Techniker hat eine Wireless-Ethernet Karte in einem Windows 7 Laptop verbaut. Wo würde der Techniker die Netzwerkverbindung konfigurieren?* |
| ➀ | Control Panel > Networking and Sharing Center > Set up a new connection or network |
| ➁ | Control Panel > Administrative Tools > Services |
| ➂ | Control Panel > Internet Options |
| ➃ | Control Panel > System > Device Manager |

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| **21.** | **Which component or components would be interchangeable between a laptop and a desktop PC?**  *Welche/r Komponent/en lassen sich zwischen Desktop-PC und Laptop tauschen?* |
| ➀ | peripheral devices |
| ➁ | CPU |
| ➂ | motherboard |
| ➃ | power supply |

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| **22.** | **A user need to connect a Bluetooth device to a laptop. Which type of cable is needed to accomplish this?**  *Ein Nutzer konfiguriert eine Blutooth zu einem Laptop. Welches Kabel wird hier gebraucht?* |
| ➀ | None. Bluetooth connections are wireless. |
| ➁ | VGA cable |
| ➂ | USB cable |
| ➃ | EIA/TIA 232 cable​ |
| ➄ | parallel cable |